

2009



Exceptional Training
Soft Skills Specialists

Course Calendar

Month	Date	Course	Location	Duration	Investment *(Per Person)
January	22nd	• Telesales Training	Northampton	1 day	£160
February	26th	• Exceptional Customer Services	Corby	0.5 days	£145
March	26th	• Dealing with Angry Customers	Corby	0.5 days	£145
April	30th	• Presentation Skills	Corby	1 day	£160
May	21st & 22nd	• Essential Skills for the Modern Manager	Corby	2 days	£320
June	25th	• Communicate and Negotiate	Corby	0.5 days	£145
	TBA	• Exceptional Customer Services	Milton Keynes	0.5 days	£145
July	30th	• Dealing with Angry Customers	Corby	0.5 days	£145
August	27th & 28th	• Train the Trainer	Corby	2 days	£320
September	24th	• Exceptional Customer Services	Corby	0.5 days	£145
	TBA	• Dealing with Angry Customers	Milton Keynes	0.5 days	£145
October	29th	• Get More Customers (sales)	Corby	0.5 days	£145
November	26th	• Self Confidence & Assertiveness	Corby	0.5 days	£145

** All prices exclusive of VAT*

Contact us if you would like to...

- Make a booking
- Discuss your training requirements
- Request a free consultation



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